



Best Events

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Western Province, 6850
South Africa
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Cancellation Policy

1. Daily Meals & Frozen Meals

Cancellation in writing needs to be done by 17:00 for the next day's order. If you have made payment already, the amount will be applied as a credit on your next order.

2. Functions

Cancellation must be received in writing. The following cancellation charges apply:

Less than one month before function: 100%

We do shopping for functions in advance and we do not book more than 2 functions per weekend.

60 Days before function: 50%

3. Platters

Less than 1 week beforehand: 100%

We do shopping for platters in advance and close bookings for other clients once we have reached our capacity as a team.

4. Cancellation due to COVID-19 restrictions

All money paid for events that have been cancelled due to COVID-19 restrictions (ie. lockdown levels that are implemented with short notice) will not be refunded, but will be applied as a credit for an unlimited time.

Important Notice

We are only responsible for the food and our kitchen equipment. Waiters for the function, as well as cleaners for cutlery and crockery used on tables, are the responsibility of the venue/ client.

We do offer a waiter service that can be booked additionally. Please enquire if you need this as an additional service.